

Elijah T. Snow-Rackley

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Summary

Working largely with small businesses and start-up companies, gained experience with a variety of firms across all fields focusing on technology and entrepreneurship. Strong interest in economics, public policy, and environmental sciences.

Experience

Chroma Technology

BELLOWS FALLS, VERMONT

Communications Intern

April 2017 – Present

Independently developed a curriculum, evaluations system, and led trainings instructing users on how to use G Suite software.

Antioch College

YELLOW SPRINGS, OHIO

IT Helpdesk Analyst

September 2016 – Present

Helped manage institutional scale IT infrastructure, worked with end users on technical issues, and provided assistance with software development as well as administration of Windows, Unix, and Linux based machines.

Silver Dolphin Solutions

CLEVELAND HEIGHTS, OHIO

Web Developer

May, 2016 – September, 2016

Worked closely with clients to develop and design websites, participated in the development a custom web framework, and managed both local servers and hosting services for both the company and its clientele.

Zygote Press, Inc.

CLEVELAND, OHIO

Systems Administrator

June, 2014 – November, 2015

Was the sole manager of IT services and systems administration for all machines of the business. Successfully oversaw network infrastructure, database maintenance and security, and general upkeep.

S.P. Solutions

SHAKER HEIGHTS, OHIO

Software Developer; Software Auditor

February, 2013 – December, 2015

Worked as the first hire of the start-up S.P. Solutions. Responsibly handled client networking and communications, co-teaching of software development classes, and development of web applications/services for a diverse group of customers. Helped to grow the company to be the sole provider of IT solutions to select local businesses, while working on-site to help provide these services.

Education

Antioch College

YELLOW SPRINGS, OHIO

Bachelor of the Arts in Progress

2016 – Present

Cleveland Heights High School

CLEVELAND HEIGHTS, OHIO

General Academics

2012 – 2016

Skills

Technical Expertise:

- Adaptable; experience working solo and as part of a team.
 - Extensive experience with client services and support.
 - Proficient understanding of command line (CLI) for both client services and server management.
 - Exposure to working with a variety of software development languages and database systems.
 - Developed knowledge of BSD & Unix-like operating systems.
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Volunteer Experience

F.A.C.T. Implementation Team

YELLOW SPRINGS, OHIO

Student Representative

September, 2016 – Present

- Helped to contribute and grow idea bank of innovative business strategies.
- Reviewed and evaluated concept papers and proposals to increase revenue.
- Effectively contributed to discussion and development in different meeting environments.

CHUH Students Union

CLEVELAND HEIGHTS, OHIO

Chair, Advisor

September, 2014 – June, 2016

- Independently founded and organized a group of students and community members to better education within the school district.
- Successfully organized students in a weekly assembly.
- Actively lead meetings of the student assembly.
- Interfaced and met with community members and administrators, facilitating discussion in open forums.
- Led several campaigns in collaboration with the faculty to change district policy.

Heights Coalition for Public Education

CLEVELAND HEIGHTS, OHIO

Steerage Committee

June, 2015 – June, 2016

- Worked within committee to develop policy and the image of public education in the local district.
- Diligently researched high stakes testing, and national curriculum, presenting on these issues to the greater community.

Projects & Publications

Cleveland Code Co.

Author: *Security Not Guaranteed*

July, 2015

Presented at the regional conference B-Sides CLE. This presentation outlined best practices for educating consumers on primary mitigating factors in the field of information security. This was a presentation geared towards educators in the field in order to best advise consumers who would not otherwise be able to secure data due to the complexity of the subject. This presentation was featured by industry staple [Irongeek](#) as part of its collection of conference presentations.

Awards

Horace Mann Fellowship

Presented by: *Antioch College*

May, 2016

The Horace Man Fellowship is a prestigious, competitive, scholarship which covers half of the cost of tuition for four years of study with a combined value of over \$64,000.

References available upon request.