# Levi Brown

# **Qualifications:**

Public Relations
Secretary
Customer Service

Data Entry Marketing Grant Writer Volunteer Recruitment Bookkeeping/Maintain Records Federal Non Competitive Eligibility Status

# **Education**

#### Antioch College Bachelor of arts in Social Sciences

Communications

Sociology

#### Ohio University Associate of arts in Social Sciences

Communications

Sociology

#### Logan Hocking High School <u>Diploma</u>

# **Experience**

# Rural ActionThe Plains, OhioAmeriCorps-VISTA - Grant WriterJune, 2018 to Current• Responsible for writing grants to finance a variety of projectsJune, 2018 to Current

- Propose and author legal documents
- Excel and Google Sheets Data entry.
- Cashier
- Customer Service
- Hiring staff

#### Wal-Mart

#### Stock Associate

Athens, Ohio June, 2017 to June, 2018

- Inventoried stock and restocked items.
- Regularly lifted over 50 lbs objects
- Unloaded Trucks

## Dollar General

#### Store Associate

- Operated cash register and credit machine to track retail sales
- Offered professional customer service at all times
- Kept store and counter areas neat and clean
- Responsible for light in store maintenance
- Stocked shelves, bins, racks, and coolers as needed

Logan, Ohio June, 2016 to June, 2017

Athens, Ohio 2020

Dayton, Ohio

2022

Logan, Ohio

#### Next Rep

#### Customer Representative

- Handled customer support calls for Grubhub through independent contract work
- Offered professional customer service at all times
- Regularly dealt with High call volume and High emotional intensity calls •

## Kroger's

Logan, Ohio

- **Customer Service Specialist** General maintenance including sweeping floors, cleaning spills, and public bathrooms
- Offered professional customer service at all times •

## Ohio University

### Vice President-Student Political Party

- Identified, developed, and evaluated marketing strategy, based on knowledge of area, and cost.
- Consulted with student personnel on specifications such as marketing specifications.
- Used strategic planning to promote civic involvement. •
- Performed bookkeeping services such as maintaining records of contact information, dates, and meeting minutes.
- Volunteer recruitment
- Charitable event organizing.

# Secretary 2016-2017

- Operated electronic mail systems and coordinated the flow of information.
- Arranged conferences, meetings and travel reservations for office personnel.
- Coordinated events and meetings.
- Collected funds from fundraisers and handed funds to appropriate staff.
- Greeted visitors and callers, handle their inquiries, and direct them to the appropriate persons.
- Operated office equipment such as fax machines, copiers and phone systems, and used computers for spreadsheet, word processing, database management and other applications.
- Volunteer recruitment
- Charitable event organizing.

## Ohio Political Party

#### **Office Intern**

- Communicated with customers, employees and other individuals to answer questions, and explained information, and addressed complaints.
- Volunteer recruitment
- Charitable Voter drive event and fundraising event organizing
- Answered telephones, directed calls and took messages.
- Processed and prepared documents, such as business and government forms.

#### Inspirefest

#### Founder & Co-Chair

- Managed special events such as music festivals, and other activities in order to acquire PR and funds for the Hocking Hills Inspire Shelters.
- Formulated policies and procedures related to programs.
- Evaluated advertising and promotion programs for the fundraiser.

Athens, Ohio 2017 to March, 2018

> Athens, Ohio 2015 to 2016

Logan, Ohio 2013 to 2015

May, 2015 to August, 2015

Logan, Ohio

October, 2016 to June, 2017

- Spearheaded online marketing and branding efforts for product launch.
- Keep records of financial transactions for fundraisers, using calculator and computer.
- Was instrumental in out reach to agencies and the community to support fundraiser.